

Job description

Test analyst



The Role:

You will be responsible for ensuring the quality of our products through:

- Independently writing test scripts from supplied requirements/specifications/use cases
- Checking for consistency across devices and browsers
- Being an active member of the product team, feeding into daily stand-ups and ensuring the quality of products and processes
- Being a point of contact for issues raised by clients to determine root cause of issues
- Exploratory testing

You will possess a detailed understanding of the benefit that software testing adds to a product and be the arbiter of quality within the company.

You'll be mostly remote, with occasional travel to our central Guildford office to work with a cross-functional team to collaborate in short design/development sprints. This is an opportunity to work with an agile team to build software that can make a real difference to our clients and their customers.

The Essentials:

You will have:

- An ISTQB Foundation level tester certificate
- At least 3- to 5-years' experience in manual or automation testing of web applications
- Experience with writing Cucumber test scripts or other automation scripts
- A good knowledge of SQL
- Previous experience in testing APIs (using Postman or similar)
- Experience of running accessibility and mobile device testing
- A real attention to detail and belief that the little things do matter
- Excellent verbal and written communication skills

The Desirables:

Ideally, you'll have:

- Experience working with Atlassian products (Jira, Bitbucket and Confluence)
- Created test specifications from requirements
- Experience with finding and reporting security exploits
- Working in the hospitality sector

The Company:

Feed It Back is a leading player in the Online Reputation Management (ORM) space and over the last few years has helped build reputations for some of the biggest and best hospitality brands in the UK, including TGI Fridays, Cosy Club, Honest Burgers, Wahaca and Pho. Through our uniquely tailored ecosystem consisting of EPOS-linked personalised surveys, review management system, and our customer engagement platform (new version coming soon!), our clients can ensure the best understanding, retention and satisfaction at every stage of the customer journey.